

CAISSETACT Touchscreen till (configuration)

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A1 proofreading not yet completed for this page. In the meantime, please feel free to ask any questions on the [forum](#).

Please note: if you are in Europe, please read [this page](#).

Configuration

Access: Tools → Application settings → Extension settings → Touchscreen checkout

General Tab

The screenshot shows a configuration window titled 'Additional parameters' for 'Touch-screen checkout'. The window has several tabs: General, Buttons, Stocks, Ticket, Fonts, Peripherals, and Privileges. The 'General' tab is active. The settings are organized into columns:

- Bank account:** Business bank
- Cash account:** Business account
- Accounting entries:** POS sales %IDTICKCSE% %INFOFACTURE%
- Invoice generation:** On request (for customer accounts)
- General contact:** Customer CASUAL
- Invoice details:** POS sales %IDTICKCSE%
- Allocation:** Tea Room Sales
- Special VAT rate 1:** 10,00
- Special VAT rate 2:** 5,50
- Cur 1:** EUR
- Cur 2:** (empty)
- Cur 3:** (empty)
- Tab 8:** (checkbox)
- Auto-lock:** (checkbox)
- Default qty:** 1
- Discount per line:** (checkbox)
- Sum up identical items:** (checkbox checked)
- Restoration:** (checkbox checked)
- No. Tables:** 7
- Alert 1:** 0
- Alert 2:** 0
- Print certificate:** (link)
- Pane labels:**
 - Text section 1: Drinks
 - Text section 2: Pastries
 - Text section 3: (empty)
 - Text section 4: (empty)
 - Text section 5: (empty)
 - Text section 6: (empty)
 - Text section 7: (empty)

At the bottom, there is a note: 'The touchpad forces the Gestan login window to open, even if the "automatic login" box is ticked.' and two buttons: 'Confirm' and 'Cancel'.

Enter the **account code**, the **bank account**, and the **cash account** that will be used by default for automatically generated journal entries.

You can specify a default **entry description** for accounting entries, for example 'Cash sales'. If you generate invoices for each sale, you can use the keywords %IDTICKCSE% and %INFOFACTURE%, which will allow you to quickly reconcile the entries with the invoices.

The **Invoice Generation** drop-down menu allows you to:

- never to record an invoice. In this case, only a till receipt will be created, with the corresponding accounting entry;
- to create invoices only on request for customer accounts. In this case, in addition to the receipt and the entry, an invoice can be generated if you link the receipt to a customer account;
- to automatically generate an invoice for receipts linked to a customer account. In this case, in addition to the receipt and the journal entry, an invoice will be generated for any receipt you link to a customer account;
- to automatically generate an invoice for every receipt recorded.

The **generic contact** is the contact to which all invoices generated for which no specific contact has been specified will be linked by default. You can create a contact for this purpose, for example Mr VENTECAISSE.

The **invoice description** will be the default description used in the invoice type (if generated).

Ticking the **Discount per line** box will display a 'discount' column on the touchscreen till

For the **Totalise identical items** box, let's take an example: if your customer buys 4 bottles of the same wine, if the box is not ticked, you will have 4 lines on your receipt, whereas if it is ticked, you will have just one line, with a quantity of 4.

Tick the **Catering** box if your business is a bar, restaurant, or any establishment with customer tables. If it is ticked, you can enter the number of tables in the **No. of tables** field.

The **Special VAT Rates 1 and 2** fields allow you to save special VAT rates that you can then easily apply to all or part of the receipt, where applicable. For example, you run a tea room. You mostly sell treats to be eaten in-house (VAT at 5.5%), but also some takeaway groceries (VAT at 10%) and alcoholic drinks (VAT at 20%). In Gestan, set a default rate of 5.5%. Then declare the 10% and 20% rates as special rates. By default, your receipts will be issued with VAT at 5.5%, except for the lines you specify, to which you can apply a special rate of 10% or 20%.

The **Currency 1, 2 and 3** fields allow you to save the currencies available for multi-currency payments.

The 'Panel' labels allow you to display between 1 and 7 panels, each of which can display between 1 and 12 customisable buttons: simply tap the button to record the sale of the corresponding product. These panels can be configured per user; the button on the left-hand side of the first panel allows you to apply the same settings to all users.

The 1 button allows you to clear the settings for all users - please be careful!

The **Print certificate** button allows you to print the NF525 compliance certificate.

Buttons Panel

Paramètres complémentaires

Caisse tactile

Général **Boutons** Stocks Ticket Polices Périphériques Privilèges 3.A1.06.01

Type btn	Produit	Code	THDARD	Q	Lib	Darjeeling	↑	↓	✖
Type btn	Produit	Code	TJASM	Q	Lib	Jasmin	↑	↓	✖
Type btn	Remise	Remise (%)	10,00				↑	↓	✖

Volets Boissons

Type btn Produit 10,00 +

La caisse tactile force l'ouverture de la fenêtre de login de Gestan, même si la case "conexion automatique" est cochée.

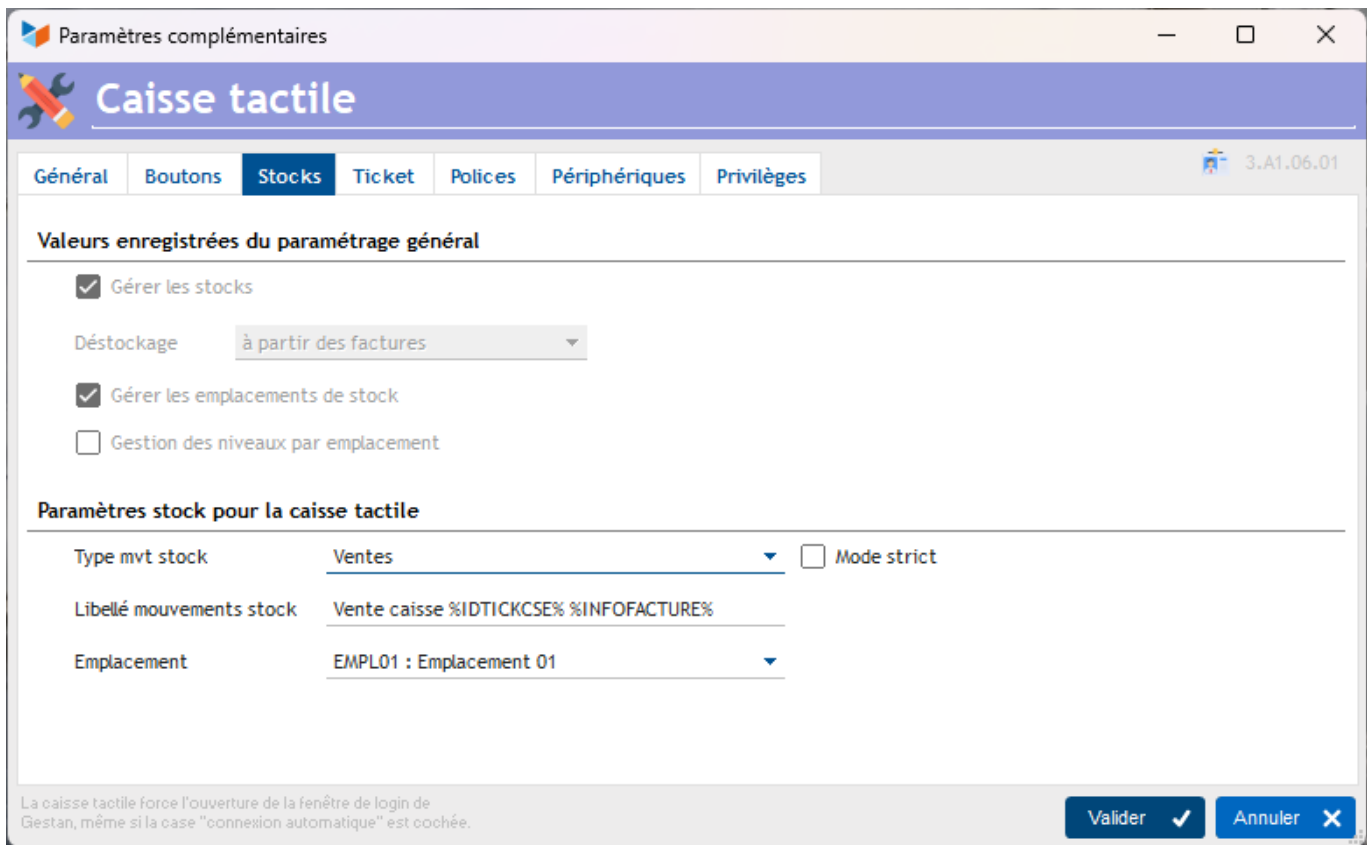
Valider ✓ Annuler ✖

This tab allows you to configure the products or discounts to be displayed on the panels of the checkout interface.

Up to 12 buttons can be displayed per panel.

These settings can be defined on a per-user basis; the red 1 button allows you to apply the same settings to all users.

Stock Module



The top section displays the settings saved in Gestan (as a reminder). The bottom section shows the touchscreen till settings, which are based on these.

You must specify a **stock movement type** to be generated. If the **Strict mode** box is ticked, the sale of a product with zero stock will be refused (otherwise, the stock will become negative).

In the **stock movement label**, you can enter 'Cash register sale', for example. However, if you generate invoices, you can also use the keywords %IDTICKCSE% and %INFOFACTURE%, which will make it easier to identify stock movements.

The **Location** drop-down menu is displayed if you manage stock locations, allowing you to select the default location for movements.

Receipt Tab



This tab allows you to configure the receipt layout.

Firstly, the **company logo**.

The **Line Description** drop-down menu allows you to choose what will be written on the receipt lines: product code and/or its description, as well as other options. Using **Sort by**, you can sort the lines either by order of entry, by product code or description, or by EAN13 codes.

And you can print any commercial information you wish at the top and/or bottom of receipts (**Top label** and **Bottom label**) (you can use Gestan keywords).

Fonts Tab

The screenshot shows the 'Caisse tactile' settings window with the 'Polices' tab selected. The window title is 'Paramètres complémentaires' and the main header is 'Caisse tactile'. The navigation tabs are 'Général', 'Boutons', 'Stocks', 'Ticket', 'Polices', 'Périphériques', and 'Privilèges'. The version number '3.A1.06.01' is displayed in the top right corner. The 'Polices' section is divided into two parts: 'Police des boutons paramétrables' and 'Polices utilisées pour l'impression du ticket de caisse'. Under 'Police des boutons paramétrables', the font is set to 'Arial', size to '8', and the 'Gras' checkbox is checked. Under 'Polices utilisées pour l'impression du ticket de caisse', there are four rows: 'Identification', 'Libellé hauts', 'Libellé bas', and 'Corps du ticket'. Each row has a font dropdown set to 'Arial', a size dropdown set to '8', and checkboxes for 'Gras', 'Italique', and 'Souligné', all of which are currently unchecked. At the bottom, there is a note: 'La caisse tactile force l'ouverture de la fenêtre de login de Gestan, même si la case "connexion automatique" est cochée.' and two buttons: 'Valider' (checked) and 'Annuler' (crossed).

This tab allows you to configure the fonts for the touchscreen checkout buttons and those used on the receipt.

User Settings

The screenshot shows the 'Caisse tactile' settings window with the 'Privilèges' tab selected. The window title is 'Paramètres complémentaires' and the main header is 'Caisse tactile'. The navigation tabs are 'Général', 'Boutons', 'Stocks', 'Ticket', 'Polices', 'Périphériques', and 'Privilèges'. The version number '3.A1.06.01' is displayed in the top right corner. The 'Privilèges' section is divided into three parts: 'Paramètres communs à tous les utilisateurs', 'Paramètres de l'utilisateur connecté (EM)', and 'Paramètres propres au poste physique'. Under 'Paramètres communs à tous les utilisateurs', there are two checkboxes: 'Paramétrage autorisé' (unchecked) and 'Visualiser les états' (checked). Under 'Paramètres de l'utilisateur connecté (EM)', there are four settings: 'Démarrer la caisse' set to 'Sur demande', 'Mémo tickets' (checked), 'Rappel tickets' (checked), and 'Gestion tables' (unchecked) and 'Modifier les tickets' (unchecked). A red notification bubble with the number '1' is next to the 'Rappel tickets' checkbox. Under 'Paramètres propres au poste physique', there are four settings: 'Imprimer un ticket de caisse' set to 'Sur confirmation', 'Imprimante tickets' set to 'Microsoft Print to PDF', 'Imprimer une facture' set to 'Sur confirmation', and 'Imprimante factures' set to 'Microsoft Print to PDF'. At the bottom, there is a note: 'La caisse tactile force l'ouverture de la fenêtre de login de Gestan, même si la case "connexion automatique" est cochée.' and two buttons: 'Valider' (checked) and 'Annuler' (crossed). The 'Changement rapide' checkbox is checked and highlighted with a dashed border.

These settings must be configured for each user.

How it works

The **Start-up mode** allows you to:

- not start the till, for example to temporarily disable it for a particular user
- start the till only on request. In this case, you will launch the till via the menu *Business* → *Touchscreen till*.
- to start the till automatically. In this case, Gestan opens the till immediately upon launching Gestan.

✦ For the 'Automatic start' option, your password must consist solely of numbers. This is because the till login screen, due to the touchscreen mode, is simplified and only accepts passwords consisting entirely of numbers.

If the **Configuration permitted** box is unchecked, the user will not have access to configuration via the till interface (but will still have access, if they are an administrator, via the Gestan interface).

The **Quick Change** box allows you to switch users without going through the end-of-shift procedure (i.e. closing the shift and counting the till).

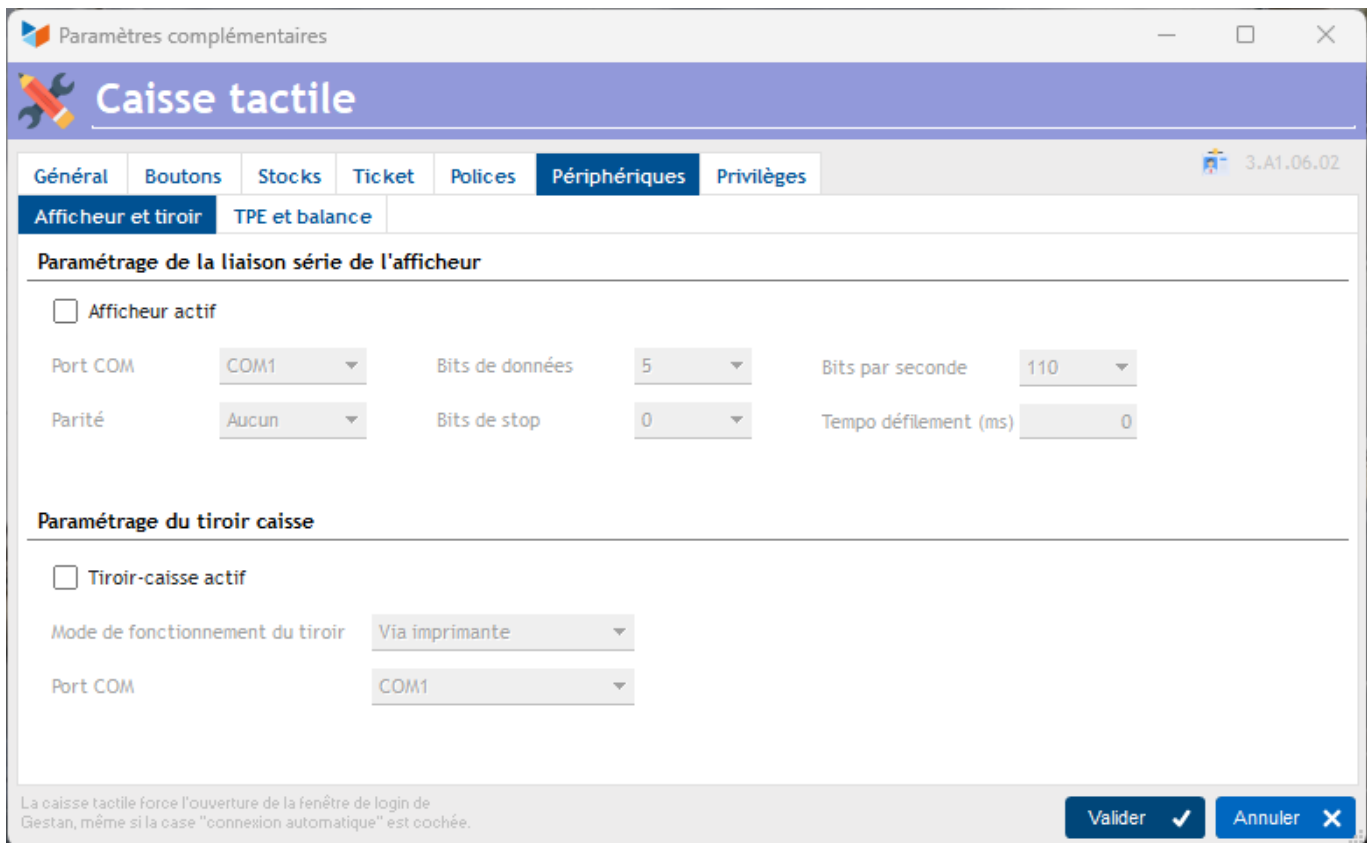
Printing receipts

You can set Gestan to never print a receipt, to print it upon confirmation, or to always print it; You can also select the receipt printer to which the print job should be sent.

Printing invoices

Similarly, if you generate invoices, you can instruct Gestan never to print them, to print them upon confirmation, or to always print them; you can also select the A4 printer to which the print job should be sent.

Display and Cash Drawer Section



Display

You can connect a display to your PC, which shows the prices of items and the total amount due at the end.

For the display, if you have ticked the 'display active' box, you can specify the settings required for it to work properly. Please refer to the supplier's manual.

Cash Drawer

Cash drawers can operate either via a printer port or via a special adapter. In the latter case, you must specify the COM port used.

POS Terminal and Scale

The screenshot shows the 'Paramètres complémentaires' window for 'Caisse tactile'. The 'Périphériques' tab is selected, and the 'TPE et balance' sub-tab is active. The window is divided into two main sections for serial port configuration.

Paramétrage de la liaison série du TPE (terminal de paiement)

- TPE actif
- Port COM: COM1
- Bits de données: 5
- Bits par seconde: 110
- Parité: Aucun
- Bits de stop: 0
- Numéro de caisse: (empty field)

Paramétrage de la liaison série de la balance

- Modèle: <Aucune>
- Port COM: COM1
- Bits de données: 5
- Bits par seconde: 110
- Parité: Aucun
- Bits de stop: 0

At the bottom, there is a note: 'La caisse tactile force l'ouverture de la fenêtre de login de Gestan, même si la case "connexion automatique" est cochée.' and two buttons: 'Valider' (with a checkmark) and 'Annuler' (with an X).

Payment Terminal

There are two ways to use a POS terminal:

- **Standalone use** (the 'POS' box is not ticked): your POS terminal is not connected to your PC; it operates independently. You manually enter the amount to be debited, wait for authorisation from the bank, print the customer and accounting receipts, then click the 'Card' button when saving the payment
- **connected use** (the 'POS terminal' box is ticked): your POS terminal is connected to your PC. When you click the 'Card' button, the amount to be debited is sent to the POS terminal, and once authorisation is granted, the transaction is recorded in Gestan.

The till number must be entered: this two-digit code identifies the till.

For connected use, you must specify the configuration settings; please refer to the POS terminal supplier's manual.

Scales

It is possible to connect a set of scales to your PC and retrieve the weight measured by the scales directly.

In this case, you must also specify the configuration settings; please refer to the supplier's manual.

Peripherals

You can connect the following to the touchscreen till:


- a payment terminal
- a cash drawer (connected via a USB-to-serial adapter)
- a receipt printer
- a display (connected via a USB-to-serial adapter)
- a scale. You can connect it to a serial port (DB9) or via a USB/serial adapter to connect it to a USB port.

Of course, you will need to install the necessary drivers, which are usually provided on a CD-ROM supplied with the equipment.

Although this is not intended as a specific recommendation on our part, here is the equipment we use:

- Cash drawer: [model EC410](#).
- Cash drawer adapter: [USB cash drawer adapter](#)
- Display: [DIGIPOS WD-202E \(VFD-23R\)](#)
- Receipt printer: [EPSON model TM-T20II](#)
- POS terminal: [INGENICO model iWL250 Bluetooth, contactless](#)
- Scale 1: [KERN model CKE-3600-2 \(3600 g, accuracy 0.01 g\)](#)
- Scale 2: [ADAM model AZExtra 3 \(3000 g x 1 g\)](#)

When it comes to scales, every manufacturer seems to enjoy coming up with different protocols. And

sometimes, communication protocols even differ between models of the same brand  If you choose to use a scale other than these two models, we will likely need to develop a specific interface for you (this isn't a problem; simply send us the equipment, and expect a development cost of 180 euros).



Other 'Extensions' articles

[CAISSETACT Touchscreen till \(configuration\)](#)

[CERFA : Generating CERFAs](#)

[COMMISSIONSCO: Sales commissions](#)

[CYBERBANQUE: Integration of banking files](#)

[DRM: Monthly Summary Declaration](#)

[ETIQUEXPED: Shipping labels](#)

[INTEROR: repair orders \(RO\)](#)

[OBJVENTE: Sales targets](#)

[PREPBON: Picking slips](#)

[RELAUTO: Automatic mass invoice reminders](#)

[SAVTICKET: After-sales service tickets](#)

[SCAN: Scanning a barcode](#)

[SUIVCOM: Order Tracking](#)

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