

CAISSETACT Touchscreen till (configuration)

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A1 proofreading not yet completed for this page. In the meantime, please feel free to ask any questions on the [forum](#).

Please note: if you are in Europe, please read [this page](#).

Configuration

Access: Tools → Application settings → Extension settings → Touchscreen checkout

General Tab

The screenshot shows a configuration window titled "Additional parameters" for "Touch-screen checkout". The window has several tabs: General, Buttons, Stocks, Ticket, Fonts, Peripherals, and Privileges. The "General" tab is selected. The settings are organized into two columns. The left column includes: Bank account (Business bank), Cash account (Business account), Accounting entries (POS sales %IDTICKCSE% %INFOFACTURE%), Invoice generation (On request (for customer accounts)), General contact (Customer CASUAL), Invoice details (POS sales %IDTICKCSE%), Allocation (Tea Room Sales), and checkboxes for Discount per line, Sum up identical items, and Restoration. The right column includes: Special VAT rate 1 (10,00), Special VAT rate 2 (5,50), Cur 1 (EUR), Cur 2, Cur 3, Tab 8 checkbox, Auto-lock, Default qty (1), and a section for Pane labels with seven text sections (Text section 1 to 7). At the bottom, there are fields for No. Tables (7), Alert 1 (0), and Alert 2 (0), along with a "Print certificate" link. A footer note states: "The touchpad forces the Gestan login window to open, even if the 'automatic login' box is ticked." There are "Confirm" and "Cancel" buttons at the bottom right.

Enter the **account code**, the **bank account**, and the **cash account** that will be used by default for automatically generated journal entries.

You can specify a default **entry description** for accounting entries, for example 'Cash sales'. If you generate invoices for each sale, you can use the keywords %IDTICKCSE% and %INFOFACTURE%, which will allow you to quickly reconcile the entries with the invoices.

The **Invoice Generation** drop-down menu allows you to:

- never to record an invoice. In this case, only a till receipt will be created, with the corresponding accounting entry;
- to create invoices only on request for customer accounts. In this case, in addition to the receipt and the entry, an invoice can be generated if you link the receipt to a customer account;
- to automatically generate an invoice for receipts linked to a customer account. In this case, in addition to the receipt and the journal entry, an invoice will be generated for any receipt you link to a customer account;
- to automatically generate an invoice for every receipt recorded.

The **generic contact** is the contact to which all invoices generated for which no specific contact has been specified will be linked by default. You can create a contact for this purpose, for example Mr VENTECAISSE.

The **invoice description** will be the default description used in the invoice type (if generated).

Ticking the **Discount per line** box will display a 'discount' column on the touchscreen till

For the **Totalise identical items** box, let's take an example: if your customer buys 4 bottles of the same wine, if the box is not ticked, you will have 4 lines on your receipt, whereas if it is ticked, you will have just one line, with a quantity of 4.

Tick the **Catering** box if your business is a bar, restaurant, or any establishment with customer tables. If this box is ticked, you can enter the number of tables in the **No. of tables** field. You can specify the number of minutes after which it would be advisable to serve the table (**Alert 1**), and the number of minutes after which it is essential to serve the table (**Alert 2**). If these time limits are exceeded, the tables in question will be marked with specific icons on the table list.

Translated with DeepL.com (free version)

The **Special VAT Rates 1 and 2** fields allow you to save special VAT rates that you can then easily apply to all or part of the receipt, where applicable. For example, you run a tea room. You mostly sell treats to be eaten in-house (VAT at 5.5%), but also some takeaway groceries (VAT at 10%) and alcoholic drinks (VAT at 20%). In Gestan, set a default rate of 5.5%. Then declare the 10% and 20% rates as special rates. By default, your receipts will be issued with VAT at 5.5%, except for the lines you specify, to which you can apply a special rate of 10% or 20%.

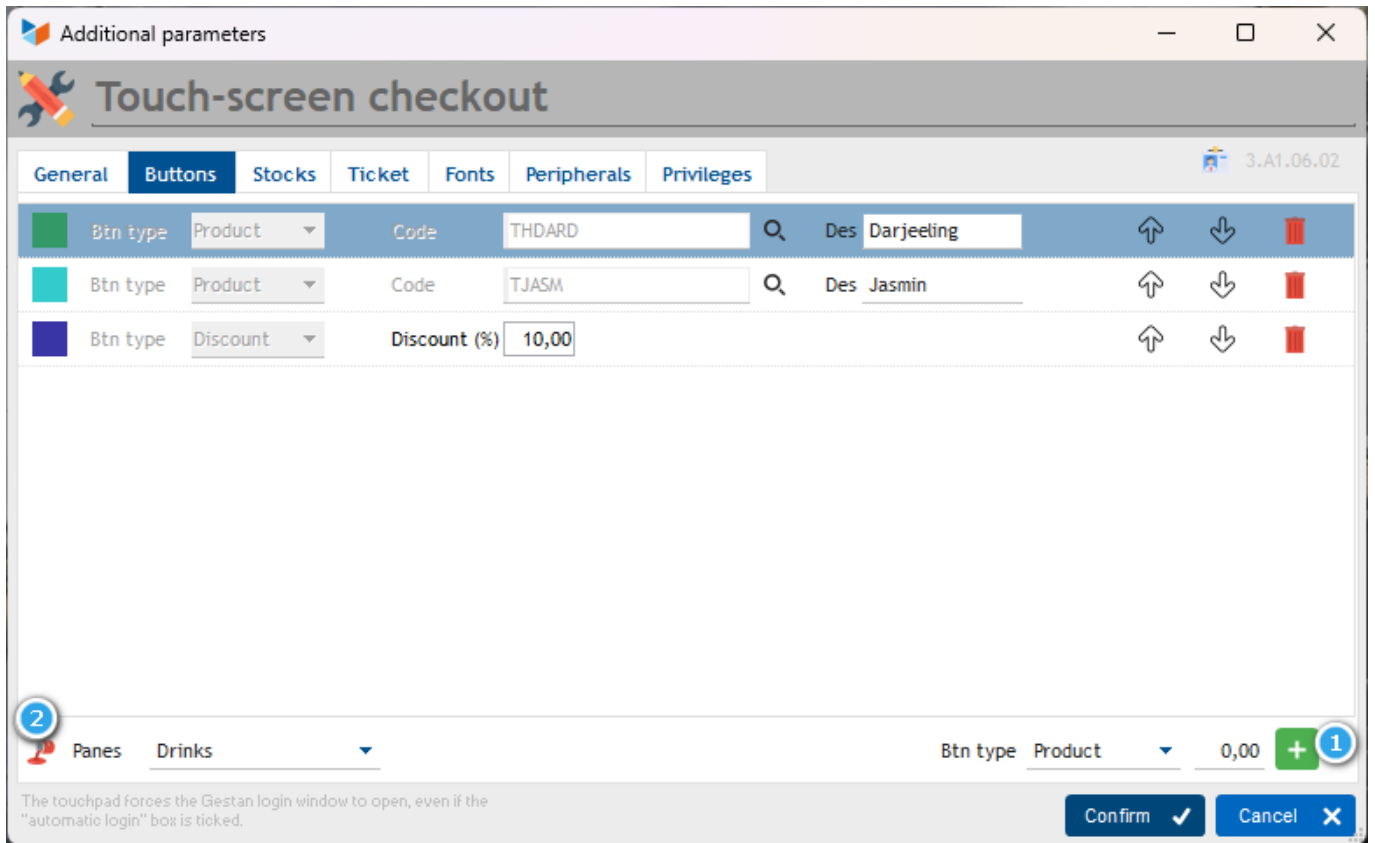
The **Currency 1, 2 and 3** fields allow you to save the currencies available for multi-currency payments.

The 'Panel' labels allow you to display between 1 and 7 panels, each of which can display between 1 and 12 customisable buttons: simply tap the button to record the sale of the corresponding product. These panels can be configured per user; the button on the left-hand side of the first panel allows you to apply the same settings to all users.

The 1 button allows you to clear the settings for all users - please be careful!

The **Print certificate** button allows you to print the NF525 compliance certificate.

Buttons Panel

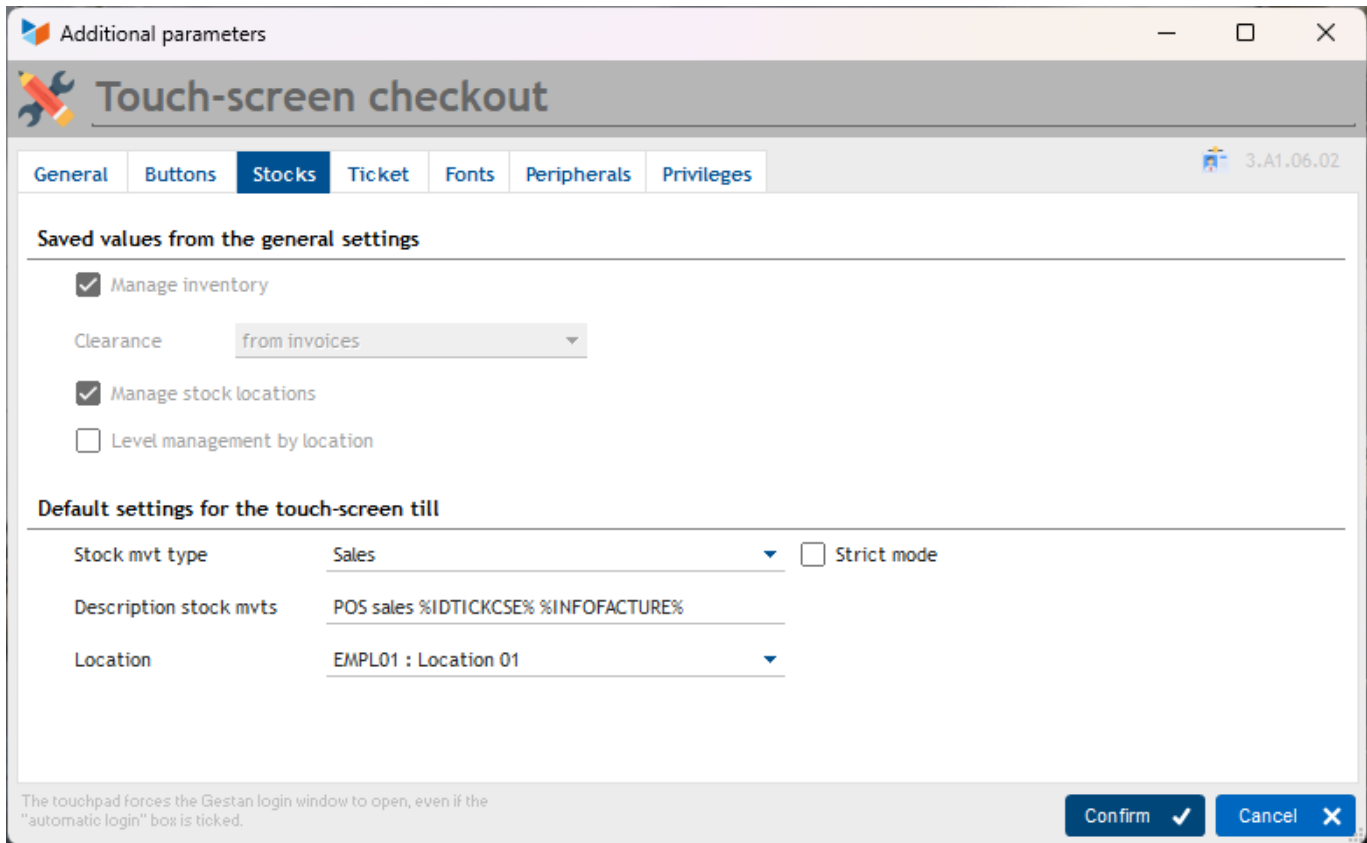


This tab allows you to configure the products or discounts to be displayed on the panels of the checkout interface.

Up to 12 buttons can be displayed per panel.

These settings can be defined on a per-user basis; the red 1 button allows you to apply the same settings to all users.

Stock Module



The top section displays the settings saved in Gestan (as a reminder). The bottom section shows the touchscreen till settings, which are based on these.

You must specify a **stock movement type** to be generated. If the **Strict mode** box is ticked, the sale of a product with zero stock will be refused (otherwise, the stock will become negative).

In the **stock movement label**, you can enter 'Cash register sale', for example. However, if you generate invoices, you can also use the keywords %IDTICKCSE% and %INFOFACTURE%, which will make it easier to identify stock movements.

The **Location** drop-down menu is displayed if you manage stock locations, allowing you to select the default location for movements.

Receipt Tab

The screenshot shows a configuration window titled 'Additional parameters' with a sub-header 'Touch-screen checkout'. The 'Ticket' tab is selected, showing options for 'General', 'Buttons', 'Stocks', 'Ticket', 'Fonts', 'Peripherals', and 'Privileges'. The version '3.A1.06.02' is displayed in the top right. The 'Ticket logo' section features a search icon and a logo for 'tea TIME' with a green checkmark. The 'Ticket header text (0-5 lines):' field contains 'Tea-Time, your tea room since 1961!'. The 'Ticket footer text (0-5 lines):' field contains 'Thank you for visiting, and see you soon'. Below these are two dropdown menus: 'Line text' set to 'Product name' and 'Sort by' set to 'Order of entries'. A footer note states: 'The touchpad forces the Gestan login window to open, even if the "automatic login" box is ticked.' At the bottom right are 'Confirm' and 'Cancel' buttons.

This tab allows you to configure the receipt layout.

Firstly, the **company logo**.

The **Line Description** drop-down menu allows you to choose what will be written on the receipt lines: product code and/or its description, as well as other options. Using **Sort by**, you can sort the lines either by order of entry, by product code or description, or by EAN13 codes.

And you can print any commercial information you wish at the top and/or bottom of receipts (**Top label** and **Bottom label**) (you can use Gestan keywords).

Fonts Tab

The screenshot shows a window titled 'Additional parameters' with a sub-header 'Touch-screen checkout'. The 'Fonts' tab is selected. It contains two sections: 'Customisable button font' and 'Paramétrage de la liaison série de l'imprimante'. The first section has a single row for 'Identification' with font 'Arial', size '8', and 'Bold' checked. The second section has four rows: 'Identification', 'Header text', 'Bottom text', and 'Ticket body', each with font 'Arial', size '8', and options for 'Bold', 'Italics', and 'Underlined' (all unchecked). At the bottom, there is a note: 'The touchpad forces the Gestan login window to open, even if the "automatic login" box is ticked.' and two buttons: 'Confirm' and 'Cancel'.

This tab allows you to configure the fonts for the touchscreen checkout buttons and those used on the receipt.

User Settings

The screenshot shows the same window with the 'Privileges' tab selected. It contains three sections: 'Settings common to all users', 'Paramètres de l'utilisateur connecté (EM)', and 'Settings specific to the physical location'. 'Settings common to all users' has 'Permitted settings' unchecked and 'View reports' checked. 'Paramètres de l'utilisateur connecté (EM)' has 'Start the till' set to 'On request', 'Save tickets' and 'Ticket reminder' checked, and 'Table management' and 'Edit tickets' unchecked. 'Settings specific to the physical location' has 'Print a receipt' and 'Print an invoice' both set to 'Upon confirmation', 'Ticket printer' and 'Receipt printer' both set to 'Microsoft Print to PDF', and 'Quick change' checked. A notification bubble with the number '1' is visible. At the bottom, there is the same note and 'Confirm'/'Cancel' buttons as in the previous screenshot.

These settings must be configured for each user.

How it works

The **Start-up mode** allows you to:

- not start the till, for example to temporarily disable it for a particular user
- start the till only on request. In this case, you will launch the till via the menu *Business* → *Touchscreen till*.
- to start the till automatically. In this case, Gestan opens the till immediately upon launching Gestan.

✦ For the 'Automatic start' option, your password must consist solely of numbers. This is because the till login screen, due to the touchscreen mode, is simplified and only accepts passwords consisting entirely of numbers.

If the **Configuration permitted** box is unchecked, the user will not have access to configuration via the till interface (but will still have access, if they are an administrator, via the Gestan interface).

The **Quick Change** box allows you to switch users without going through the end-of-shift procedure (i.e. closing the shift and counting the till).

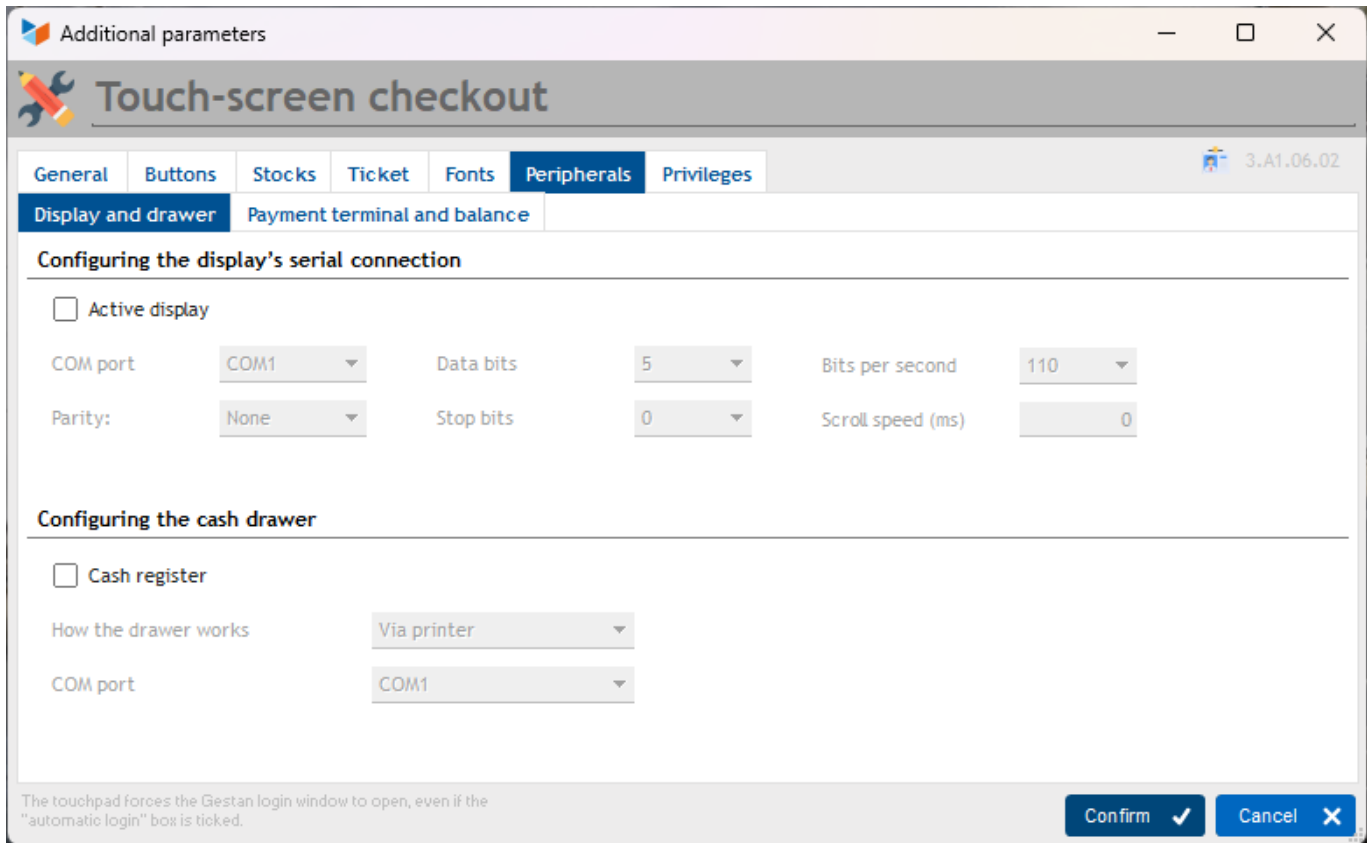
Printing receipts

You can set Gestan to never print a receipt, to print it upon confirmation, or to always print it; You can also select the receipt printer to which the print job should be sent.

Printing invoices

Similarly, if you generate invoices, you can instruct Gestan never to print them, to print them upon confirmation, or to always print them; you can also select the A4 printer to which the print job should be sent.

Display and Cash Drawer Section



Display

You can connect a display to your PC, which shows the prices of items and the total amount due at the end.

For the display, if you have ticked the 'display active' box, you can specify the settings required for it to work properly. Please refer to the supplier's manual.

Cash Drawer

Cash drawers can operate either via a printer port or via a special adapter. In the latter case, you must specify the COM port used.

POS Terminal and Scale

Additional parameters

Touch-screen checkout

General Buttons Stocks Ticket Fonts **Peripherals** Privileges

Display and drawer **Payment terminal and balance**

Configuring the serial connection for the payment terminal

Active terminal

Port COM: COM1 Data bits: 5 Bits per second: 110

Parity: None Stop bits: 0 Cash register number:

Configuring the scale's serial connection

Model: <None> COM port: COM1 Data bits: 5 Bits per second: 110

Parity: None Stop bits: 0

The touchpad forces the Gestan login window to open, even if the "automatic login" box is ticked.

Confirm Cancel

Payment Terminal

There are two ways to use a POS terminal:

- **Standalone use** (the 'POS' box is not ticked): your POS terminal is not connected to your PC; it operates independently. You manually enter the amount to be debited, wait for authorisation from the bank, print the customer and accounting receipts, then click the 'Card' button when saving the payment
- **connected use** (the 'POS terminal' box is ticked): your POS terminal is connected to your PC. When you click the 'Card' button, the amount to be debited is sent to the POS terminal, and once authorisation is granted, the transaction is recorded in Gestan.

The till number must be entered: this two-digit code identifies the till.

For connected use, you must specify the configuration settings; please refer to the POS terminal supplier's manual.

Scales

It is possible to connect a set of scales to your PC and retrieve the weight measured by the scales directly.

In this case, you must also specify the configuration settings; please refer to the supplier's manual.

Peripherals

You can connect the following to the touchscreen till:


- a payment terminal
- a cash drawer (connected via a USB-to-serial adapter)
- a receipt printer
- a display (connected via a USB-to-serial adapter)
- a scale. You can connect it to a serial port (DB9) or via a USB/serial adapter to connect it to a USB port.

Of course, you will need to install the necessary drivers, which are usually provided on a CD-ROM supplied with the equipment.

Although this is not intended as a specific recommendation on our part, here is the equipment we use:

- Cash drawer: [model EC410](#).
- Cash drawer adapter: [USB cash drawer adapter](#)
- Display: [DIGIPOS WD-202E \(VFD-23R\)](#)
- Receipt printer: [EPSON model TM-T20II](#)
- POS terminal: [INGENICO model iWL250 Bluetooth, contactless](#)
- Scale 1: [KERN model CKE-3600-2 \(3600 g, accuracy 0.01 g\)](#)
- Scale 2: [ADAM model AZExtra 3 \(3000 g x 1 g\)](#)

When it comes to scales, every manufacturer seems to enjoy coming up with different protocols. And

sometimes, communication protocols even differ between models of the same brand  If you choose to use a scale other than these two models, we will likely need to develop a specific interface for you (this isn't a problem; simply send us the equipment, and expect a development cost of 180 euros).



Other 'Extensions' articles

[CAISSETACT Touchscreen till \(configuration\)](#)

[CERFA : Generating CERFAs](#)

[COMMISSIONSCO: Sales commissions](#)

[CYBERBANQUE: Integration of banking files](#)

[DRM: Monthly Summary Declaration](#)

[ETIQUEXPED: Shipping labels](#)

[INTEROR: repair orders \(RO\)](#)

[OBJVENTE: Sales targets](#)

[PREPBON: Picking slips](#)

[RELAUTO: Automatic mass invoice reminders](#)

[SAVTICKET: After-sales service tickets](#)

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