INTEROR: repair orders (RO)

Presentation

This extension allows you to use interventions as a basis for managing repair orders, without having to link the interventions to machines.

It allows you to:

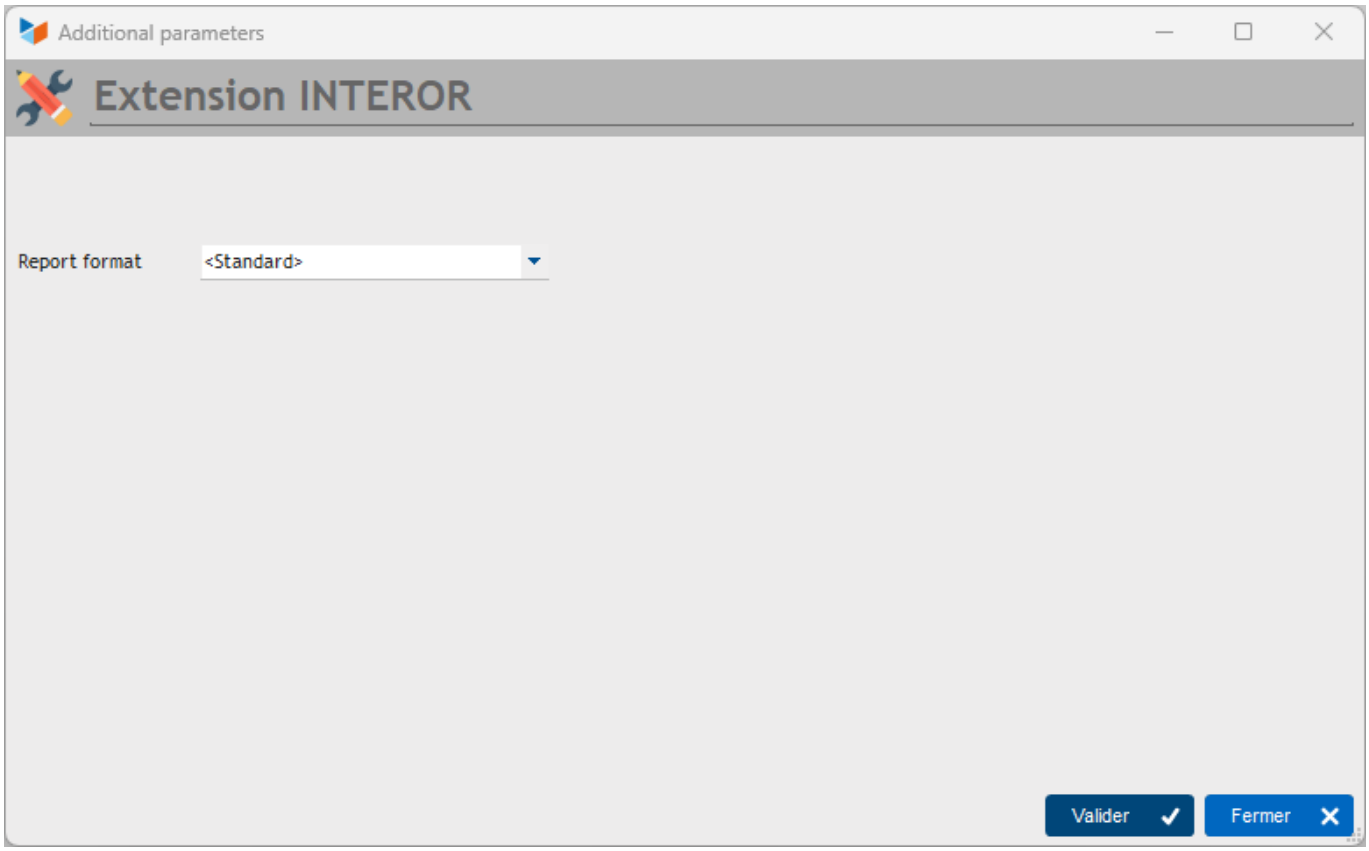
- generate repair orders (ROs) derived from Gestan interventions
- generate quotes directly from the RO
- generate orders directly from the RO

Settings

Settings can be configured via the Tools menu → Application settings → Extension settings.

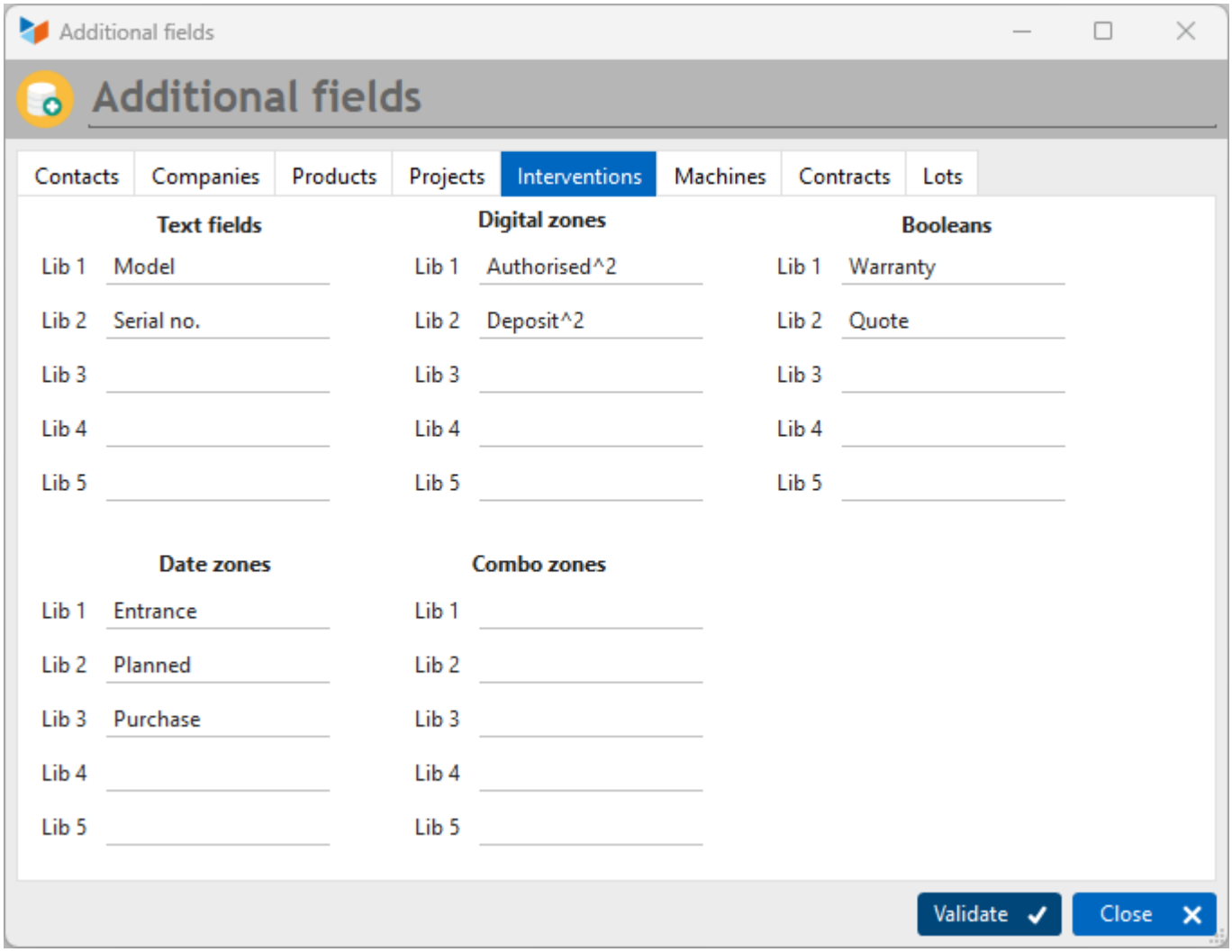
Currently:

- Standard status
- NetKom status
- Garage status



Prerequisites

This extension works by using additional fields in Gestan, which allow you to enrich the data in the intervention file.



The extension uses the following additional fields: * The equipment model (Lib1)

- Equipment serial number (Lib2)
- Maximum amount authorised for repair (Num1)
- Amount of deposit paid, if applicable (Num2)
- Whether the equipment is under warranty (Bool1)
- Whether a quote has been requested (Bool2)
- Date the equipment was received by the workshop (Date1)
- The expected repair date (Date2)
- The date of purchase of the equipment (Date3)

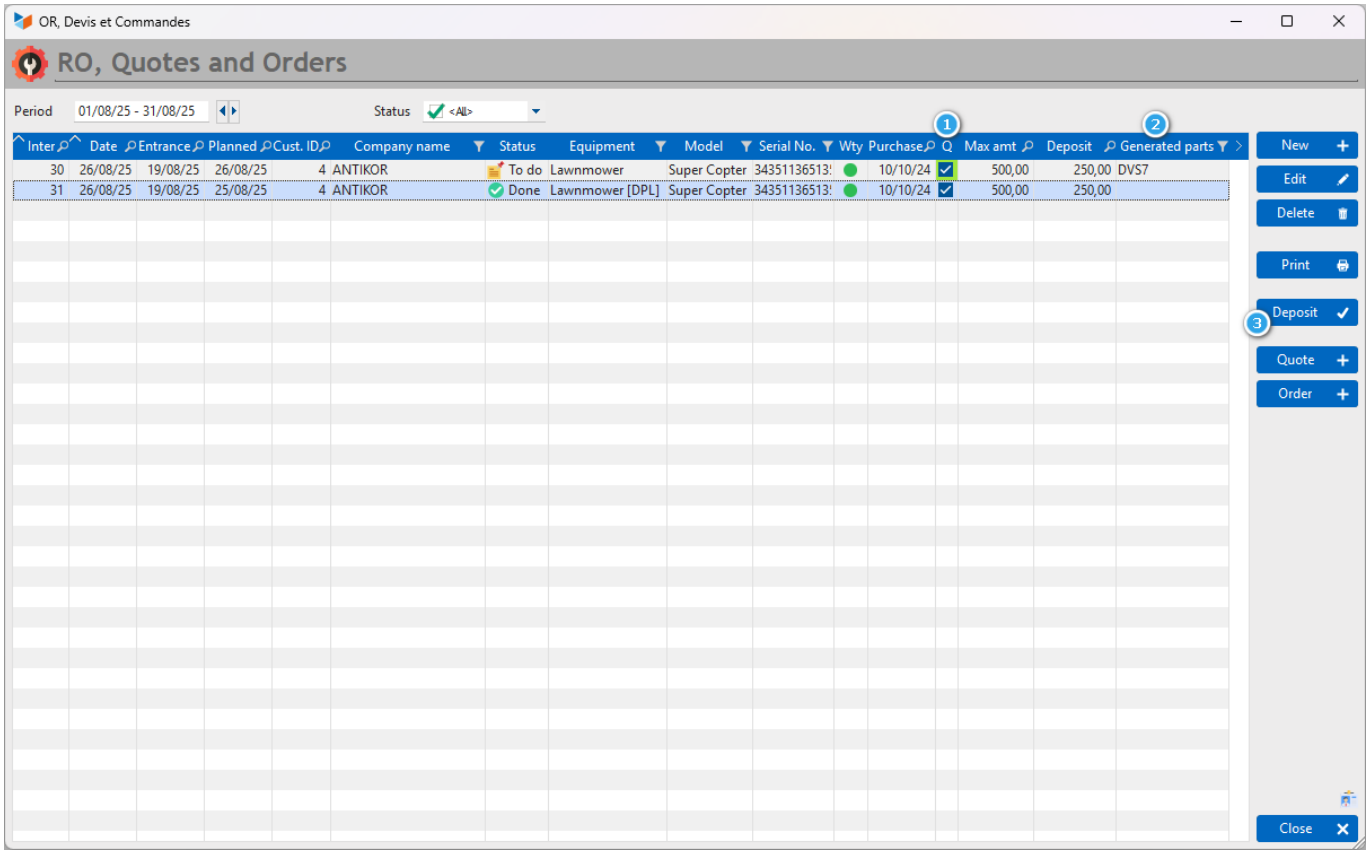
The intervention form will therefore look like this:

The label field indicates the nature of the intervention. If it is still possible to link the intervention to a 'machine' but this is not desired for reasons of process simplification, the intervention label field can be used to indicate the equipment (e.g. 'lawn mower').

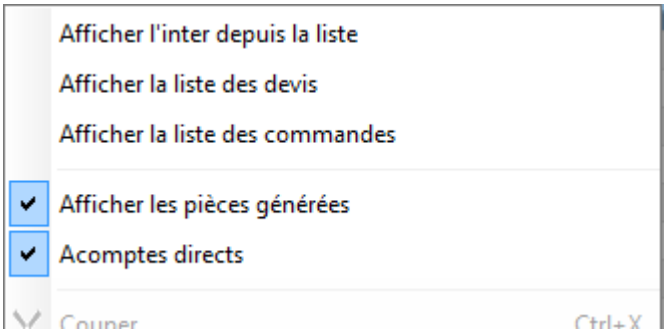
Using the screen

//**Access:** Activity → Repair orders //

The screen displays a list of interventions for a given date range and status.



The table's context menu offers two options:



- **Display generated parts** displays column 2, which contains the list of parts generated for the intervention. To speed up display, this option can be disabled.
- **Direct deposits** displays the **Deposit** button (3). This is useful as it simplifies the process, but requires some attention, which is why it can be disabled.

The **D** column (1) indicates jobs for which a quote has been requested. It is coloured red if the quote has been requested but not yet provided, and green in other cases, when column 2 is displayed.

In the case of a deposit payment, the normal process is to record the deposit on the quote or order. This way, it will be automatically taken into account when the invoice is issued. The **Deposit** button is used when a deposit is received without first generating a document (quote, order or invoice), allowing you to record a deposit entry for the transaction. However, when generating the invoice, it is important to remember to link the deposit entry to the invoice so that the accounting is correct. Its

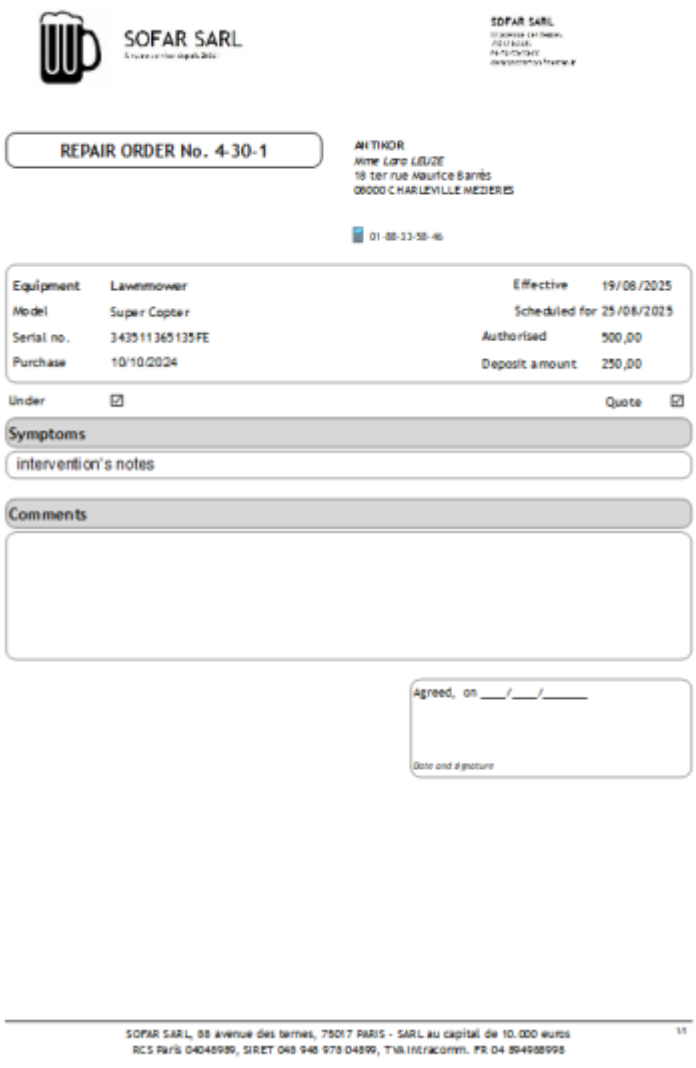
use is therefore reserved for companies with rigorous procedures.

The **Quote** button allows you to generate the corresponding quote, while the **Order** button allows you to generate the corresponding order.

In both cases, the list of items for the job will be invoiced. In addition, if the job has a product code, it will also be invoiced. If this product code is invoiced by the hour (hour, half-day, day, man-day), the quantity will be automatically calculated based on the start and end dates and times of the job.

The **Print** button allows you to print the corresponding repair order.

‘Standard’ report


SOFAR SARL

SOFAR SARL

REPAIR ORDER No. 4-30-1

ANTIKOR
Mme Lara LEUZE
18 ter rue Maurice Barrès
08000 CHARLEVILLE MEZIERES

01-88-33-58-46

Equipment	Lawnmower	Effective	19/08/2025
Model	Super Copter	Scheduled for	25/08/2025
Serial no.	34351136513SFE	Authorised	500,00
Purchase	10/10/2024	Deposit amount	250,00

Under ☑ Quote ☑

Symptoms

intervention's notes

Comments

Agreed, on ___/___/_____

Date and signature

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‘NetKom’ report



Netkom INFORMATIQUE

04 74 60 27 01

CUSTOMER FORM

REPAIR ORDER No.4-30-1

ANTIKOR
Mme Lara LEUZE
18 ter rue Maurice Barrès
08000 CHARLEVILLE MEZIERES

Equipment	Lawnmower	Purchase date	10/10/2024
Model	Super Copter	Effective date	19/08/2025
Serial no.	343511365135FE	Authorised amount	500,00 €
Warranty	☑ Devis ☑	Deposit amount	250,00 €

Symptoms

intervention's notes

Comments

Signature Technician

In _____ on __/__/__

- ☐ Diagnosis
- ☐ Cleaning
- ☐ Reinstallation
- ☐ Backup
- ☐ Others: .....
- ☐ Under Contract
- ☐ Smartphone
- ☐ Tablet
- ☐ Equipment storage

NetKom reserves the right not to proceed with the repair after inspecting the equipment. The customer undertakes to make backups and NetKom shall not be held liable in the event of data loss. Any equipment not claimed by the customer within six months of being taken in for repair will be destroyed or offered for sale to cover the repair costs incurred. The customer is responsible for the licences used on their equipment and must be able to provide proof of these in the event of an inspection.

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Netkom INFORMATIQUE

04 74 60 27 01

TECHNICIAN FORM

REPAIR ORDER No.4-30-1

ANTIKOR
Mme Lara LEUZE
18 ter rue Maurice Barrès
08000 CHARLEVILLE MEZIERES

Equipment	Lawnmower	Purchase date	10/10/2024
Model	Super Copter	Effective date	19/08/2025
Serial no.	343511365135FE	Authorised amount	500,00 €
Warranty	☑ Devis ☑	Deposit amount	250,00 €

Symptoms

intervention's notes

Comments

Customer Signature

In _____ on __/__/__

- ☐ Diagnosis
- ☐ Cleaning
- ☐ Reinstallation
- ☐ Backup
- ☐ Others: .....
- ☐ Under Contract
- ☐ Smartphone
- ☐ Tablet
- ☐ Equipment storage

NetKom reserves the right not to proceed with the repair after inspecting the equipment. The customer undertakes to make backups and NetKom shall not be held liable in the event of data loss. Any equipment not claimed by the customer within six months of being taken in for repair will be destroyed or offered for sale to cover the repair costs incurred. The customer is responsible for the licences used on their equipment and must be able to provide proof of these in the event of an inspection.

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‘Garage’ status


SOFAR SARL

SOFAR SARL

REPAIR ORDER No. 4-30-1

ANTIKOR
Mme Lara LEUZE
18 ter rue Maurice Barrès
08000 CHARLEVILLE MEZIERES

PARIS, on 26/08/2025 01-88-33-58-46

Vehicle

Registration	Make/Model/Type	Kms	Serial number	MEC	MVT
849-AVV-88	Triumph/Spitfire MK4	152 369	0505989999-AP	21/01/74	__/__/__

Under ☑ Quote ☑

Symptoms

Notas de intervención

Comments

Agreed, on ___/___/_____

Date and signature

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Versions

Version	Date	Comments
3.A1.01.02	19/08/25	Migration to A1 format
3.15.40.02	24/03/23	There was an inversion between quote and guarantee, thanks to RSW 😉
3.15.40.01	06/03/23	Recompilation in WD27, switch to Ax format and addition of NetKom status
3.15.35.00	23/02/22	Recompilation in WD26 and adaptation of file opening parameter
3.15.20.00	24/02/21	Update of gf_PIECE_Générer function → 1.1
3.15.17.01	08/10/20	Adjustment of the function for opening the entry screen
3.15.15.02	12/06/20	Removal of unnecessary checkbox on statement (Deposit)
3.15.15.01	11/06/20	Fixed issue with quote and order generation. Quote generation will be operational from Gestan 15.15.05
3.15.14.01	09/05/20	Integration of licence management system.
3.15.05.01	24/04/20	Numerous modifications.
3.15.04.01	08/03/20	Beta (Cugnaux Cycles version).

Other articles ‘Extensions’

AMAZON: Amazon Interface
CAISSETACT Touchscreen till (configuration)
CERFA : Generating CERFAs
COMMISSIONSCO: Sales commissions
CYBERBANQUE: Integration of banking files
DRM: Monthly Summary Declaration
EBAY: eBay Interface
ETIQSPE_ICS: Specific labels
ETIQUEXPED: Shipping labels
INTEROR: repair orders (RO)
OBJVENTE: Sales targets
PREPBON: Picking slips
PRESTIMPORT: Prestashop Interface
RELAUTO: Automatic mass invoice reminders
SAVTICKET: After-sales service tickets
SCAN: Scanning a barcode
SUIVCOM: Order Tracking

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