INTEROR: repair orders (RO) *

Fix Me! MIGRATION TO A1 FORMAT IN PROGRESS.

Presentation

This extension allows you to use interventions as a basis for managing repair orders, without having to link the interventions to machines.

It allows you to:

- generate repair orders (ROs) derived from Gestan interventions
- generate quotes directly from the RO
- generate orders directly from the RO

Settings

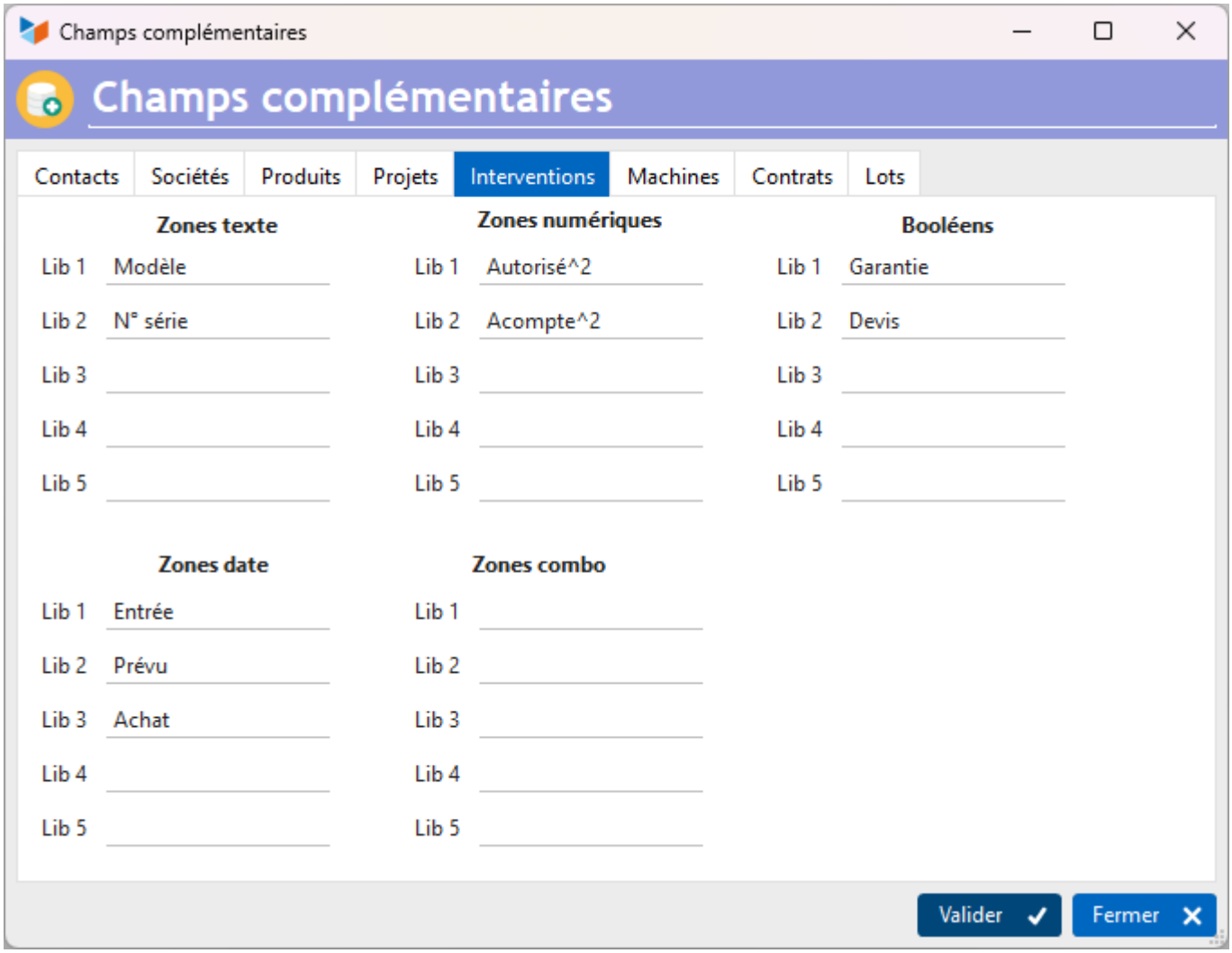
Settings can be configured via the Tools menu → Application settings → Extension settings.

Currently:

- Standard status
- NetKom status
- Garage status

Prerequisites

This extension works by using additional fields in Gestan, which allow you to enrich the data in the intervention file.



The extension uses the following additional fields: * The equipment model (Lib1)

- Equipment serial number (Lib2)
- Maximum amount authorised for repair (Num1)
- Amount of deposit paid, if applicable (Num2)
- Whether the equipment is under warranty (Bool1)
- Whether a quote has been requested (Bool2)
- Date the equipment was received by the workshop (Date1)
- The expected repair date (Date2)
- The date of purchase of the equipment (Date3)

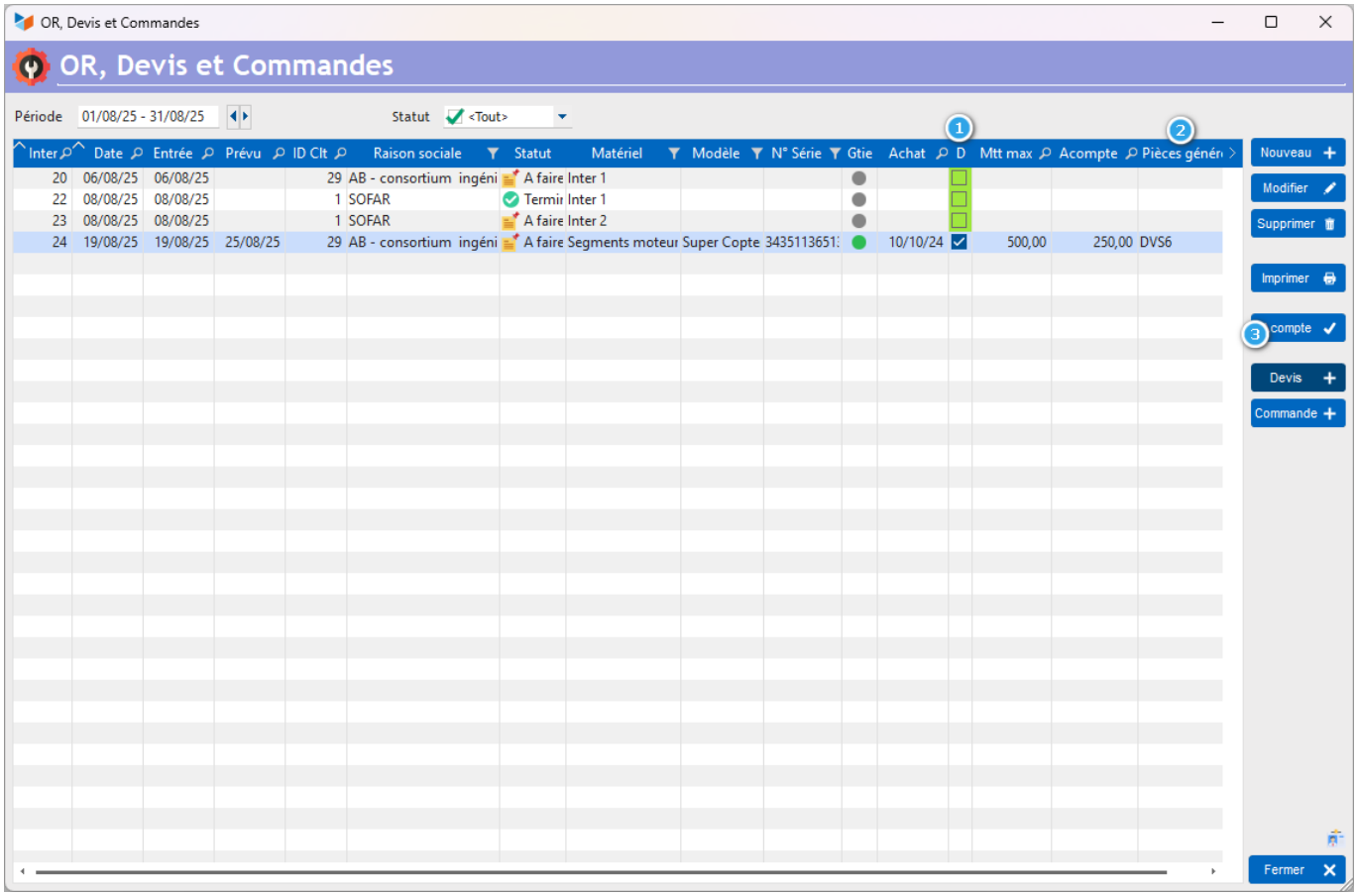
The intervention form will therefore look like this:

📌 The label field indicates the nature of the intervention. If it is still possible to link the intervention to a 'machine' but this is not desired for reasons of process simplification, the intervention label field can be used to indicate the equipment (e.g. 'lawn mower').

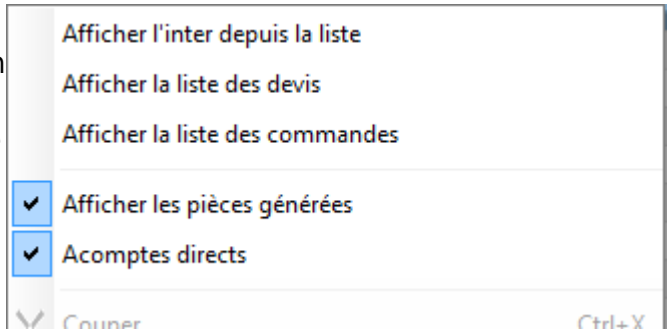
Using the screen

//**Access:** Activity → Repair orders //

The screen displays a list of interventions for a given date range and status.



The table's context menu offers two options: * **Display generated parts** displays column 2, which contains the list of parts generated for the intervention. To speed up display, this option can be disabled. * **Direct deposits** displays the **Deposit** button (3). This is useful as it simplifies the process, but requires some attention, which is why it can be disabled.



The **D** column (1) indicates jobs for which a quote has been requested. It is coloured red if the quote has been requested but not yet provided, and green in other cases, when column 2 is displayed.

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