Anomalies

Fix Me! A1 proofreading not yet effective for this page. In the meantime, you can ask any questions on the forum.

It is possible to manage anomalies relating to most of Gestan's major files:

- Contacts,
- Users,
- Products,
- all Parts (orders, quotes, invoices, etc.),
- Machinery,
- Scriptures,
- Interventions.

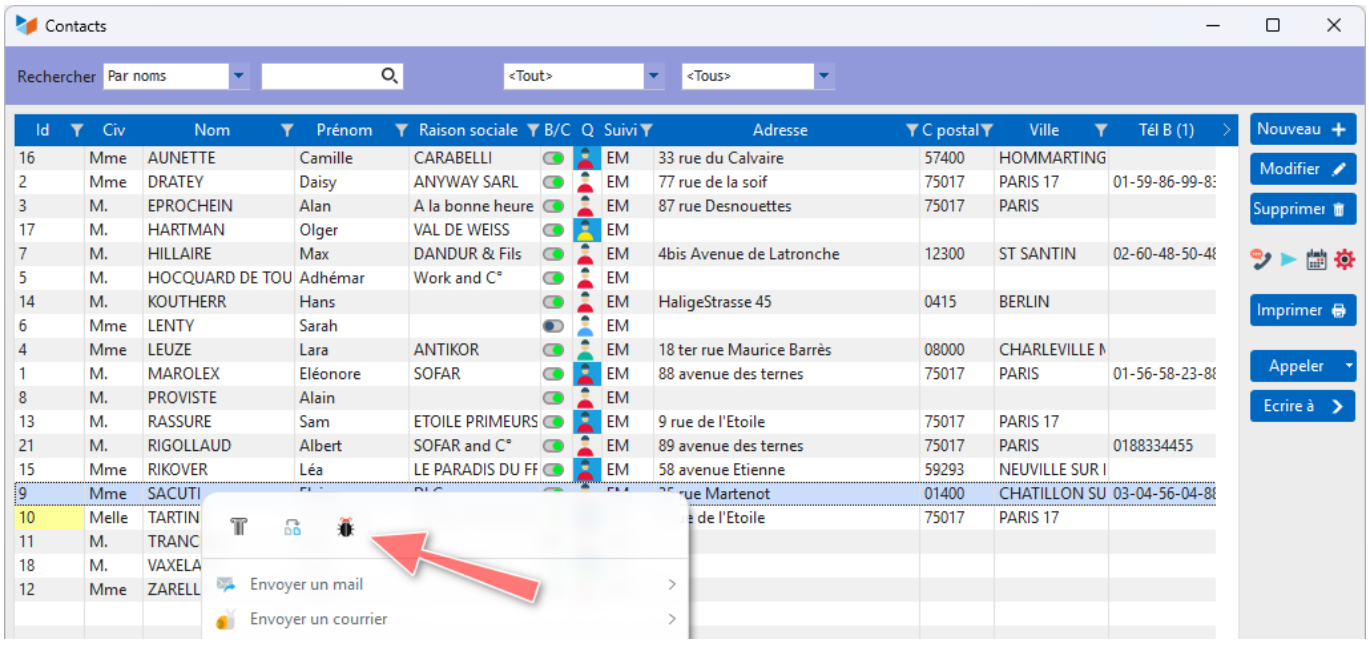
Anomaly management can be carried out in two modes:

- **simple mode**, in which we simply note the anomaly and its status
- the **detailed mode**, in which we note the anomaly, as well as all the stages of its resolution

Activation of anomaly management, as well as configuration of the management mode, is carried out via General settings.

Anomaly management is essential if you want an ISO9000 or other label for your company.

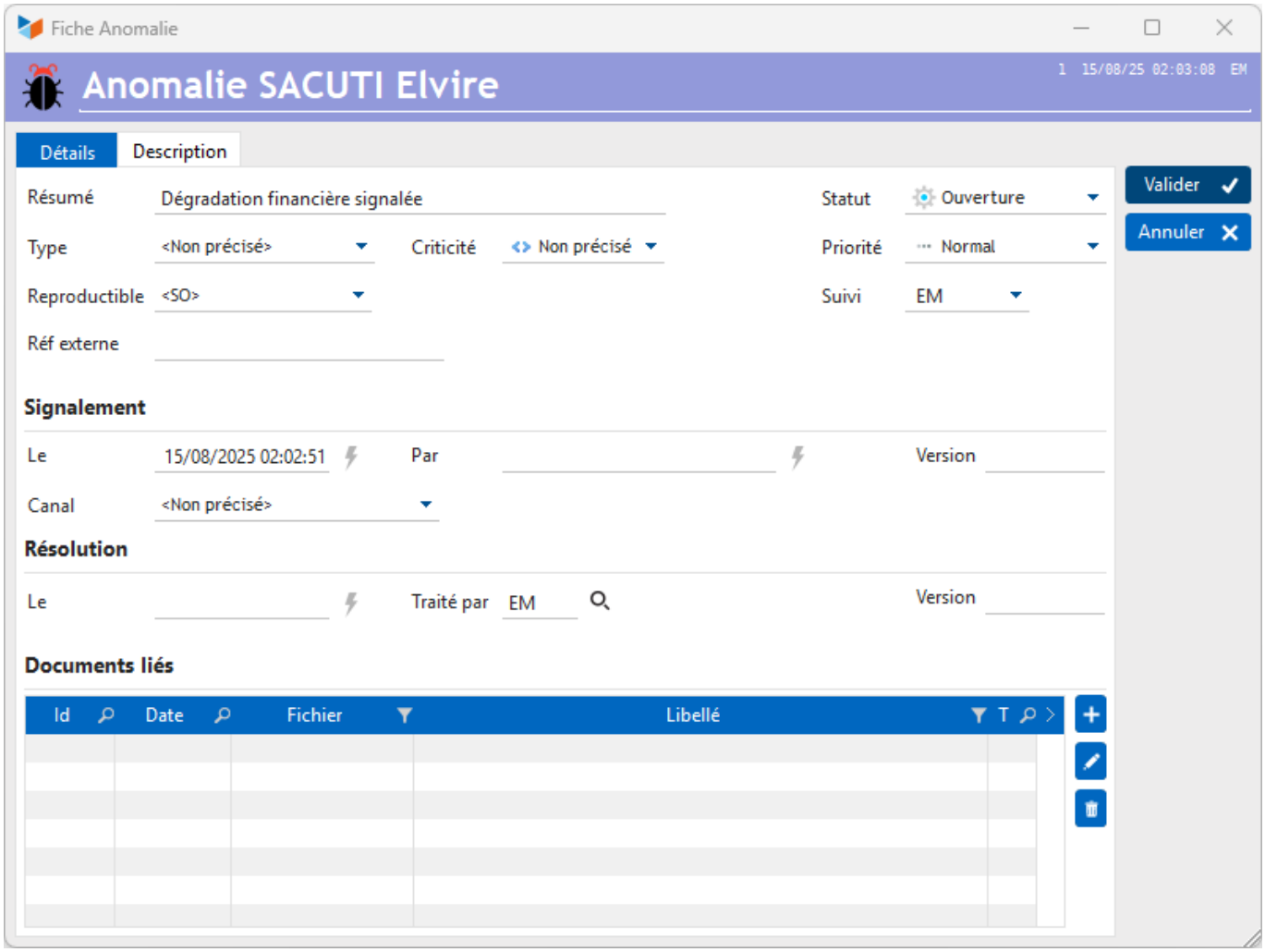
Using the screen



From most screens, the context menu displays an item **Anomalies** (here, on the contact list)

If no anomaly has been recorded, the creation screen is displayed. If one or more anomalies were not completed, the list of anomalies linked to the contact screen would be displayed.

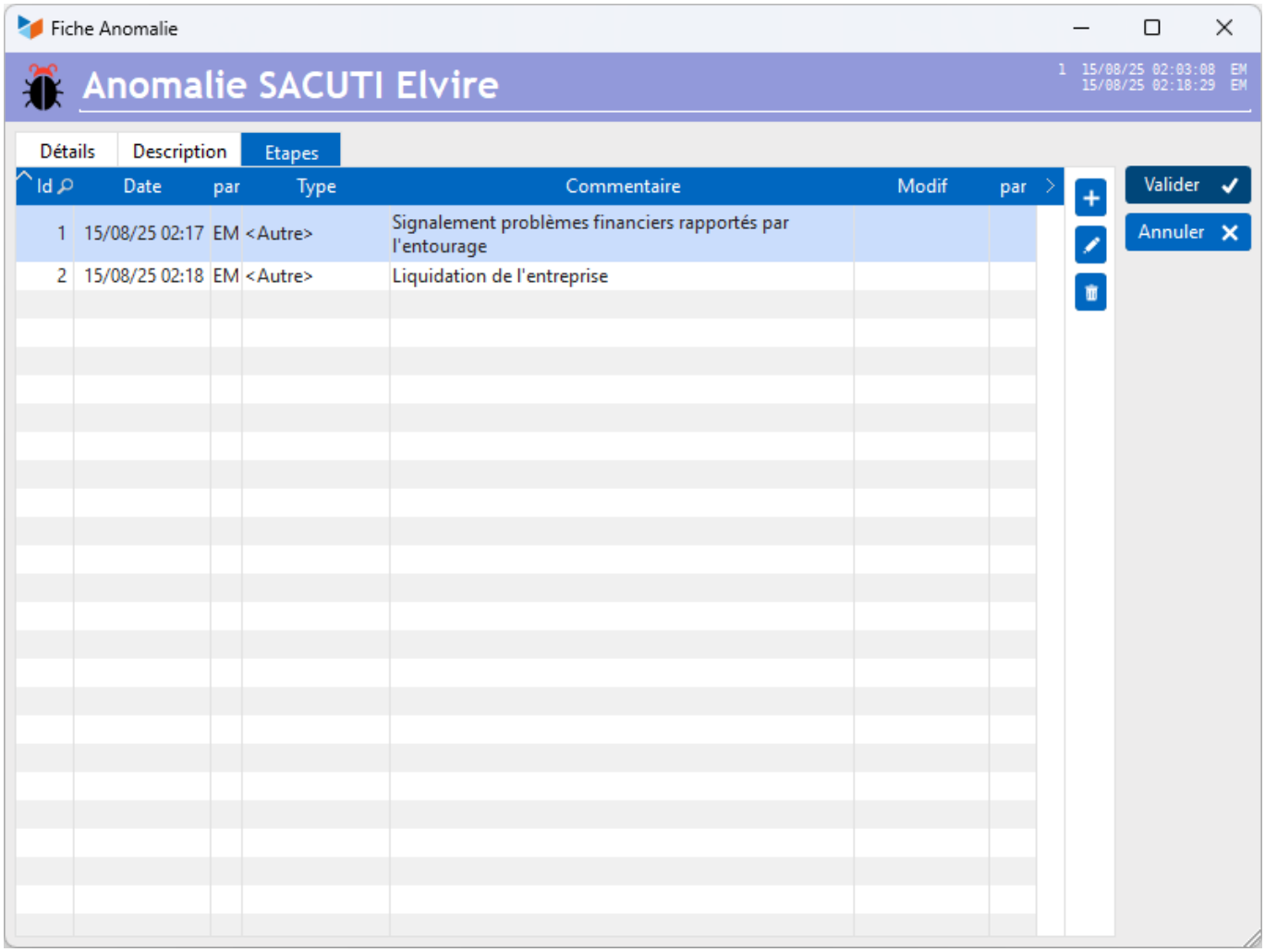
In simple mode



This screen allows you to precisely describe the anomaly, and especially its status, via the **Details** tab.

It is possible to attach documents (photos, spreadsheet or word processing files, PDF, etc.) via the **Documents** tab.

In detailed mode



In detailed mode, the additional **Steps** tab allows you to follow the different stages of resolving the anomaly.

Other articles “Miscellaneous functions”

Expense reports
Favorites and passwords
Geolocation of vehicles
Hierarchical notes
Post'it
Record an anomaly
Vehicles
Wild button

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