

General settings: Contacts



A1 proofreading not yet effective for this page. In the meantime, you can ask any questions on the [forum](#).

The settings describing contact management are grouped on this tab.

The screenshot shows the 'Paramétrage de Gestan' window with the 'Contacts' tab selected. The window title is 'Paramétrage de l'application'. The main title is 'Paramétrage de Gestan'. The top navigation bar includes tabs for 'Entreprise', 'Contacts', 'Devis, factures...', 'Produits /stocks', 'Actions / Inter / Projets', 'Machines', 'Application', and 'Ordinateur'. The 'Contacts' tab is active. The settings are organized into sections: 'Gestion des contacts', 'Adhésions', and 'Versements'. In the 'Gestion des contacts' section, 'Type de données contact' is set to 'Particuliers et pros'. 'Création par défaut' is set to 'Entreprise'. The checkbox 'Gérer les adresses de facturation et de livraison' is checked. 'Gérer les contrats' is checked and set to 'Facturation' and 'Produits'. There are links for 'Genres de contacts', 'Rôles de contact', 'Catégories de contacts', 'Cdts facturation', and 'Types de clients'. A 'Gestion famille' checkbox is unchecked. In the 'Adhésions' section, 'Mode de gestion' is 'Aucune', 'Durée par défaut' is empty, 'TVA adhésions' is '0,00', 'Libellé param' and 'Combo param' are empty, and 'Contacts -> "membres"' is unchecked. In the 'Versements' section, 'Combo param' is empty. On the right side, there are 'OK' and 'Annuler' buttons.

It is possible to manage the professional and/or personal data of contacts, depending on the **Contact data types** combo.

If the **Manage billing and delivery addresses** box is checked, an additional tab on the contact screen will allow you to manage these addresses, and any additional addresses that may be necessary (construction site address, vacation address, destination address). apartment, etc.).

If the **Manage commercial data** box is checked, an additional tab will display customer commercial data: discount rate, whether the customer is subject to VAT or not, special customer instructions for orders, invoices, BL, etc.

The **Contact Types**, **Contact Categories**, and **Customer Types** allow you to segment your contact file by grouping them into Types and categories. If options have been defined for these segmentation criteria, then the corresponding combo will be displayed on the [contact sheet](#). It is possible to associate a color with a type of contact, to view the contacts more quickly in the list. The customer type can be used to refine the accounting assignment of entries.

The **Contact roles** button allows you to define the possible options for the role of a contact on a project, to keep the project contact directory up to date (screen [list of projects](#)).

The **Invoicing terms** button allows you to define the different invoicing conditions used by your company (eg: 10% discount, or 20% order, delivered balance). It will then be possible to associate them with contacts (commercial information tab of the contact sheet). This information will be displayed, when a contact is selected, on the parts sheet screen (invoices, quotes, etc.).

The **Family management** box allows you to manage family information, and in particular information concerning children.

If the **Manage contracts** box is checked, it will be possible to declare the different types of invoicing possible for the management of [contracts](#) subscribed to by your customers.

Contract management

It is possible to manage contracts: maintenance, insurance, etc., and possibly manage invoicing linked to these contracts.

If you check the **Manage contracts** box, you can choose between 5 types of invoicing, the details of which are described on the page dealing with [contracts](#).

Membership management

These areas allow you to manage what concerns memberships, that is to say straight for a contact, valid between two dates.

The **management type** combo allows you to specify the management mode used.

The **default duration** combo allows you to specify a default duration for memberships: when creating a new membership, the end date will be calculated based on this parameter.

Depending on the type of management, a **Membership VAT** field allows you to specify the applicable VAT rate. It can be rubbish.

The **Param label** field allows you to specify the meaning of an additional label which can be stored for memberships, such as for example a license number, or a type of equipment.

The **Combo param** field allows you to specify the meaning of a configurable combo, such as for example the type of license, or any other information related to membership. In this case, the button located to the right of the field allows you to enter the different possible options, such as for example beginner, advanced, professional, if it was the type of license.

The **Categories** button allows you to specify the different possible membership categories (simple, benefactor, support, etc.).

The **Contact→Member** checkbox is a box that just allows you to replace the word “contact” with the word “member” on certain buttons, screens, and menus. This is a bit of semantic coquetry, but it’s still nice!

Payments

This area allows you to manage what concerns payments, that is to say any payment of money which does not relate to an invoice or a membership: for example donations to an association, a political party, a religious movement , or any other group.

The **Combo param** field allows you to specify the meaning of a configurable combo, such as the reason for the payment, or any other information related to the payment. In this case, the button located to the right of the field allows you to enter the different possible options.



Other articles “General settings”

[General settings: Actions / Interventions / Projects](#)

[General settings: Computer](#)

[General settings: Contacts](#)

[General settings: Machines](#)

[General settings: Miscellaneous](#)

[General settings: Parts](#)

[General settings: Products/Stocks](#)

[General settings: The company](#)

[Header creation wizard](#)

[Part headers](#)

From:

<https://manuel.gestan.fr/> - **Le manuel de Gestan**

Permanent link:

<https://manuel.gestan.fr/en/wiki/parametrage/general/contacts>

Last update: **2025/06/24 21:16**